

Complaints

Everybody within LIBERTY CHURCH SWANSEA or any recipient of help or support from us has the right to officially complain.

Please fill in this document with as much information as possible including dates and times, and return it to the person responsible for the service you have received, the Senior Church leader or a member of the Trustee Team for immediate attention.

Date of incident __/_/___ Name of person completing the form______

Complaint:

Signature: Date:

All information will be kept private and secure, in line with our confidentiality, whistleblowing and data protection policies.